

Cooper University Health Care Pneumatic Tube System Update

July 2022

- Cooper uses a pneumatic tube system – just like your bank.
- Voice of the customer = not enough carriers.
- Inventory of system was completed and additional carriers were purchased.



Do's and Don'ts for Optimal Performance

Do

- Share this information with your team and co-workers.
- Use **Send Empty** when over the stations par level.
- Place a HEMS or maintenance request if a carrier is broken.
- Call x100-2916 if a station is offline.

Do not

- Throw away a damaged carrier.
- Batch items that need to be sent – send each specimen as soon as it is ready.
- Physically move carriers from one station to another.
- Put slips of paper or notes in the carrier.

PLEASE RETURN TUBE TO PHARMACY! STATION 121 OR 523!
THANK YOU!


Please Return
#692



Slips of paper can clog the system and cause downtime.

Rectal thermometer
TICU 11027

Standardized Signage At Each Station



Pneumatic Tube Carrier System

PAR CARRIER LEVEL FOR THIS STATION: **4**

DO

- ✓ **EXTRA CARRIERS?**
Please use **SEND EMPTY** button so all stations throughout Cooper have the proper number of carriers.
- ✓ **STATION OFFLINE?**
Call Maintenance at ext. **100.2916**.
- ✓ **BROKEN CARRIER?**
1) Take the carrier out of service.
2) Place a **HEMS** report on the **Pulse**.

DON'T

- ⚠ **HIDE CARRIERS?**
Please do not **HOARD** or **HIDE** carriers. PAR levels are developed so that each station is stocked to volume.
- ⚠ **LEAVE NOTES?**
Please do not put any notes or slips in the carrier. This can cause downtime in the pneumatic tube system.

LOCATION	STATION	LOCATION	STATION	LOCATION	STATION
Adult ED	112	K7 South	571	P7	371
Behavior Health	551	K8 North	681	P7 South	381
Blood Bank	101	K8 South	581	P8	771
CCU	541	K9 North	691	P9	391
CCU	242	K9 South	591	P3 PACU	332
EDU	212	Lab Blood Gas	201	P5	251
Cone Lab	102-202	Labor & Delivery	462	Pediatric ED	111
FastTrack ED	211	Mailroom	411	Pediatrics	662
Heart Station	532	MICU	461	Pharmacy	121-523
ICU	241	Mother/Infant	491	PICU	661
Itach ED	213	Mother/Infant DS	498	Respiratory Therapy	602
K PACU	538	NICU	491	SCU	236
K10 North	692	PSD TICU	310	SPD	601
K10 South	592	P2 SDS	221	Special Test	561
K3 Neurology	293	P3 OR Pump Room	311	Surgery Control	632
K3 Short Procedure	651	P4 Pharmacy	341	Trauma Admitting	119
K7 North	671	P6	361		

Cooper
University Health Care

Most important information – all in one place

Critical to success – Par number of carriers

Best practices – Do's and Don'ts

Station locations – Should only be needed sparingly

- Reduce phone calls out/in
- Reduce anxiety/frustration
- Faster turn-around time
- Supports the Cooper Experience – for patients and team members
- Do not tube medications