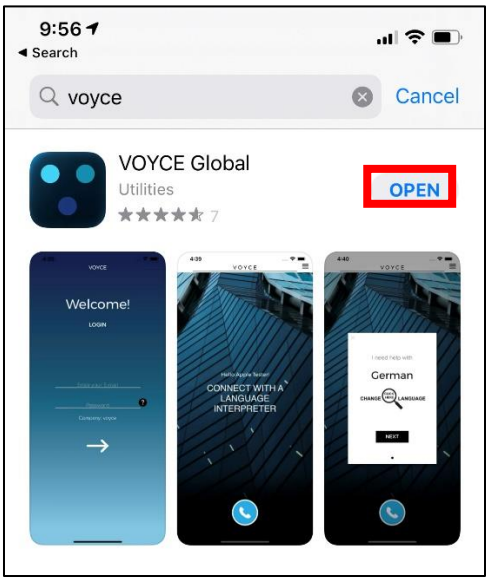
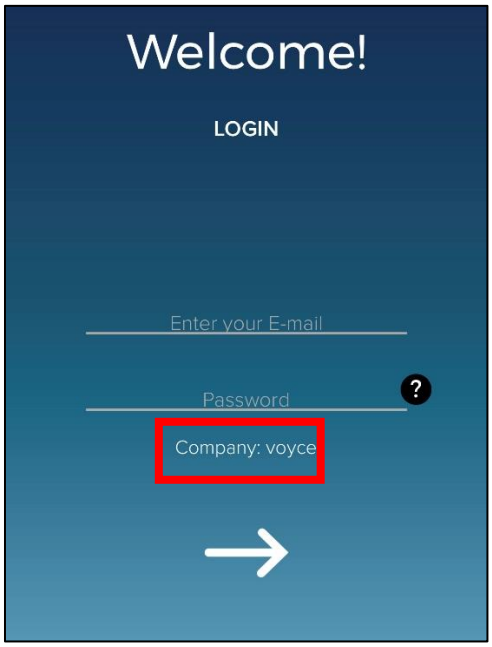
VOYCE Global App: Rover – Single Sign-On (SSO)

The goal for this document is to demonstrate how providers can utilize Single Sign-On to login to the VOYCE Global app for video or voice interpretation services. For App assistance or issues please contact Voyce Technical Support (833-745-4700).

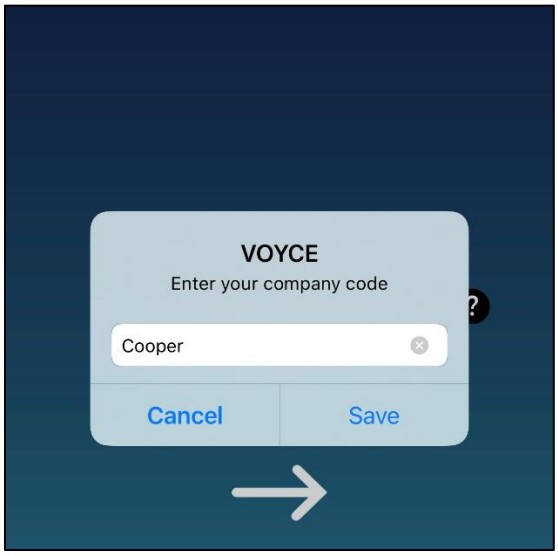
1. The Voyce app has been pushed to Rover devices. Click 'Open'



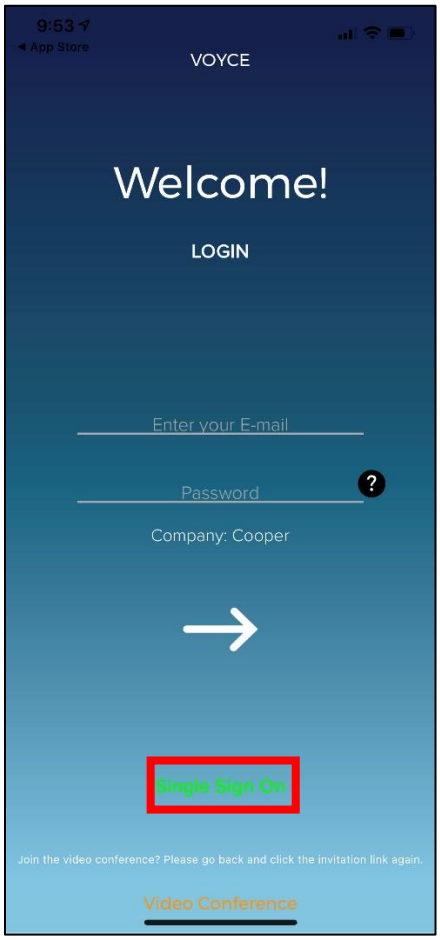
2. To login with Single Sign-On (SSO) you must update the company to 'Cooper'. To do that press 'Company: Voyce'.



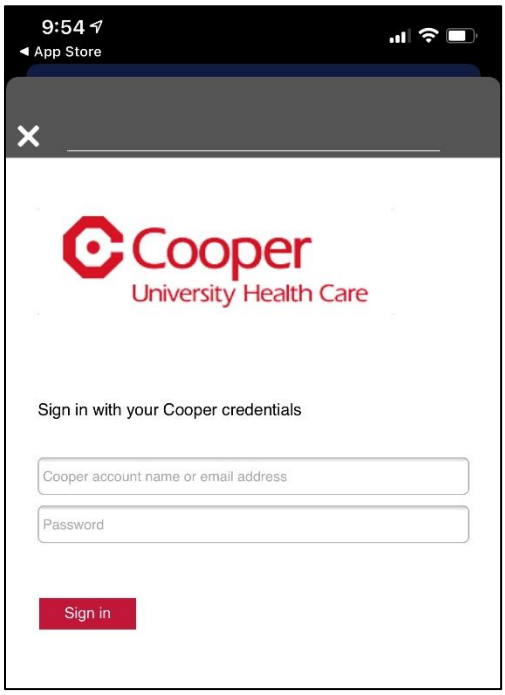
3. Update the ‘Company code’ to ‘Cooper’



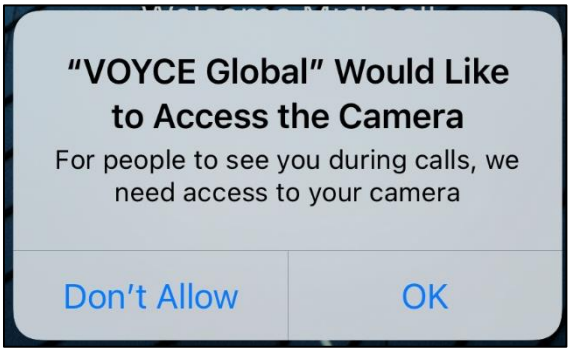
4. The green ‘Single Sign-On’ button should now display, click the link and login with your Cooper credentials.

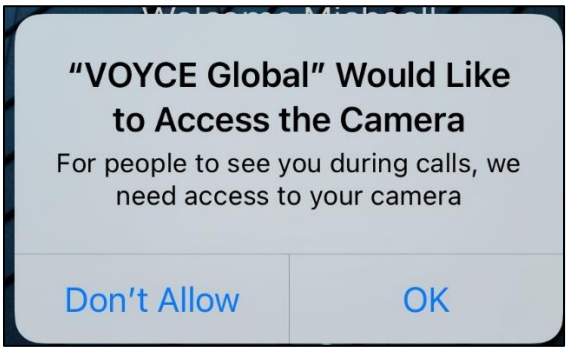


5. Enter your Cooper credentials.

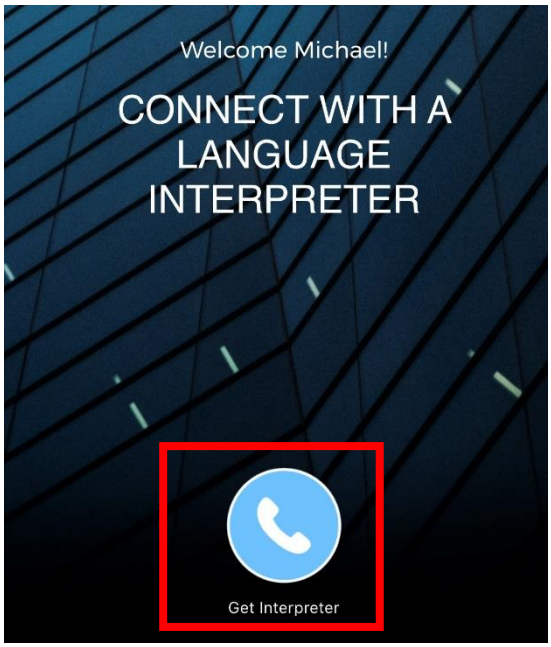


6. The 'Voyce Global' app will require access to your Camera and Microphone. Select 'OK' to both prompts.

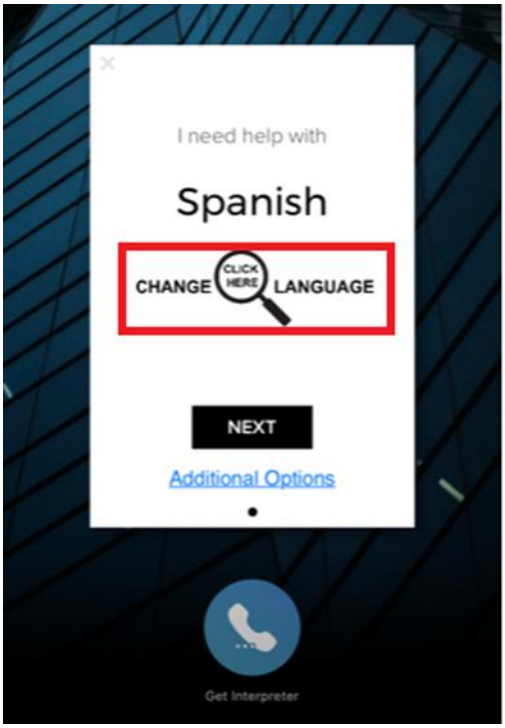




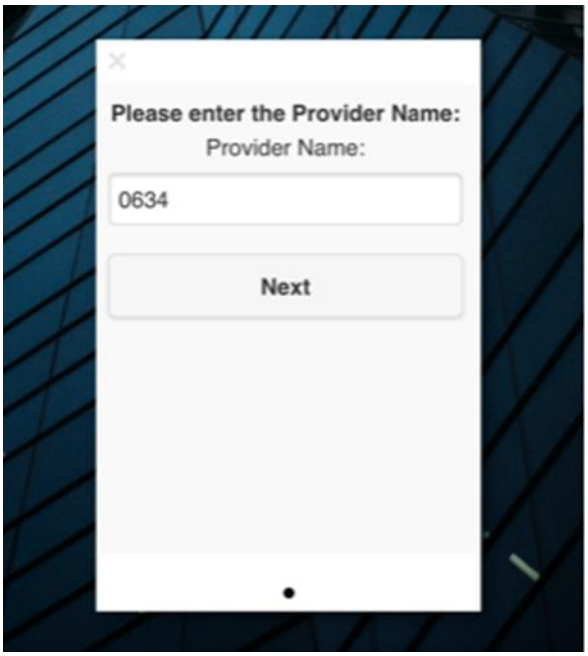
7. After successful login you can now request an interpreter. Select ‘Get Interpreter’



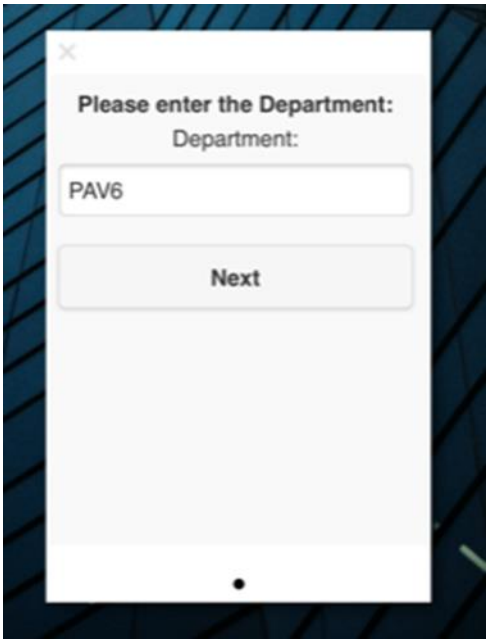
8. Follow the prompts and select the language you need.



9. When it asks for the “provider” please input the cost center of your department. For example for PAV 6 enter **0611** as the cost center. For PAV 8 enter **0636.**



10. In the department field, please enter your location. This is where **PAV6** or **PAV8** should go. This information is important for analytics.



11. Click next and you should be connected with an interpreter shortly. Again if you have any technical issues, please call Voyce directly at (856-226-0139).